

*Your healthcare closer to home*

Sent via email to:

**Information Governance**

[REDACTED]  
[REDACTED]  
[REDACTED]

Christopher Ward, West Pavilion  
St Charles Centre for Health & Wellbeing  
Exmoor Street  
London  
W10 6DZ

Our ref: FOI/2016/097

28<sup>th</sup> July 2016

[www.clch.nhs.uk](http://www.clch.nhs.uk)  
[foi.request@clch.nhs.uk](mailto:foi.request@clch.nhs.uk)

Dear [REDACTED]

**Freedom of Information Act 2000 request: ERP / Finance System**

With reference to your request for information, dated 22<sup>nd</sup> June 2016, made under section 1(1) of the Freedom of Information Act, I am writing to inform you of the outcome of your information request.

**You asked the following:**

*Please could you provide the following information regarding your ERP / Finance system:*

- 1. What ERP (Enterprise Resource Management) or Finance system is currently used at the council?*
- 2. When does your contract expire?*
- 3. Do you have any planned upgrades of the software? If so, when?*
- 4. Are you planning to go to market for a different ERP/ Finance system? If so, when?*
- 5. How many users / licenses of the system do you have at the council?*
- 6. Who is the person responsible for your ERP / Finance system? Please provide full name, title and contact information if possible.*
- 7. Do you have a particular business charter in place that encourages your supplier to pay the rest of their supply chain early?*

**Our response:**

- 1. Integra.*
- 2. N/A as software was purchased, initial contract ends 2027.*
- 3. N/A software only recently implemented.*
- 4. No.*
- 5. Depends on the module of the software, up to 3,000 people.*
- 6. Head of Financial Control and Governance.*
- 7. No.*

This completes our response to your request for information. If you are unhappy with our response, please write to us giving your reasons and we will address them. If you remain dissatisfied you are entitled to appeal to the Information Commissioner:

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Customer Contact  
Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow SK9 5AF  
Tel: 0303 123 1113  
[http://ico.org.uk/concerns/getting/report\\_concern\\_foi](http://ico.org.uk/concerns/getting/report_concern_foi)

Yours sincerely,

**Jonathan Walmsley**  
**Information Governance Facilitator**  
**Central London Community Healthcare NHS Trust**