

Sent via email

**Information Governance**

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Our ref: FOI/2016/052

6 April 2016

Dear [REDACTED]

**Freedom of Information Act 2000 request: *Electronic Patient Record Systems***

With reference to your request for information, dated 7 april, made under section 1(1) of the Freedom of Information Act, I am writing to inform you of the outcome of your information request.

You asked the following:

**In 2014 the NHS published the Five Year Forward View stating that all trusts must have fully interoperable electronic health records so that patients' records are largely paperless.**

**CareWorks, is currently delivering a new kind of information solution providing community nurses, mental health teams, social workers and therapists with the tools they need to work better together. Our work is delivering a single software solution that supports both health and social service's needs.**

**We are now embarking on a body of research to develop a solution for an integrated Health and Social Care solution for England and the important trusts likes yours who deliver patient centred care.**

**1. Do you currently have an Electronic Patient Record system(s) in place?**

Yes.

**2. Can you provide a name for the system(s)?**

SystemOne  
Emis Web  
RiO

**3. How much are you currently spending on this system annually for licensing and support fees?**

SystemOne - £403k  
RiO – unavailable at this current time  
EMiS – unavailable at this current time

**4. What is the date of contract expiry for the system(s)?**

SystemOne - 26/06/2019  
RiO - contract is with Royal Marsden

EMiS - unavailable at this current time

**5. How many users? (An estimation if unsure)**

SystemOne - approx 3000

RiO - approx 450

EMiS - approx 200

**6. How is your system hosted?**

All externally hosted in the cloud with each respective supplier, except some smaller systems hosted locally.

**7. Who is responsible for your local implementation of the objectives set out by the NHS in the Five Year Forward View?**

Zakaria Ahmed, Enterprise Architect.

This completes our response to your request for information. If you are unhappy with our response, please write to us giving your reasons and we will address them. If you remain dissatisfied you are entitled to appeal to the Information Commissioner:

Customer Contact  
Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow SK9 5AF  
Tel: 0303 123 1113  
[http://ico.org.uk/concerns/getting/report\\_concern\\_foi](http://ico.org.uk/concerns/getting/report_concern_foi)

Yours sincerely,

**Jonathan Walmsley**  
**Information Governance Facilitator**  
**Central London Community Healthcare NHS Trust**