

Sent via email

Our ref: FOI/2016/085

20th June 2016

Dear [REDACTED]

Information Governance

Christopher Ward, West Pavilion
St Charles Centre for Health & Wellbeing
Exmoor Street
London
W10 6DZ

www.clch.nhs.uk
foi.request@clch.nhs.uk

Freedom of Information Act 2000 request: Hospital Parking

With reference to your request for information, dated 6th June 2016, made under section 1(1) of the Freedom of Information Act, I am writing to inform you of the outcome of your information request.

You asked the following:

1. *How many car parks out of the total number designated for hospital patients/visitors offer free parking, as of your most up-to-date statistics? (please state how many and out of the total)*
2. *If you charge fees for hospital patients/visitor designated parking, do you have the same pricing structure at all your parking sites? (Yes/No)*
3. *What is your most commonly charged minimum rate for patient/visitor parking (excluding any free parking), and for how long does this allow somebody to park?*
4. *What is your most commonly charged maximum rate for patient/visitor parking (excluding any free parking), and for how long does this allow somebody to park?*
5. *What percentage of car parks designated for hospital patients/visitors allow payment by debit or credit card? Please approximate if necessary, and state if you do so*
6. *What percentage of car parks designated for hospital patients/visitors allow payment on exit? Please approximate if necessary, and state if you do so.*

Our response:

1. *3 out of 4 car parks designated for patient/visitors.*
2. *Yes only one charges Central London Community Healthcare NHS controlled car parks.*
3. *50p per 30 minutes.*
4. *As above.*
5. *None.*
6. *None.*

This completes our response to your request for information. If you are unhappy with our response, please write to us giving your reasons and we will address them. If you remain dissatisfied you are entitled to appeal to the Information Commissioner:

Customer Contact
Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow SK9 5AF
Tel: 0303 123 1113
http://ico.org.uk/concerns/getting/report_concern_foi

Yours sincerely,

Jonathan Walmsley
Information Governance Facilitator
Central London Community Healthcare NHS Trust