

Sent via email

FOI 2016/125

2nd August 2016

Dear [REDACTED]

Information Governance

Christopher Ward, West Pavilion
St Charles Centre for Health & Wellbeing
Exmoor Street
London
W10 6DZ

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foi.request@clch.nhs.uk

Freedom of Information Act 2000 request: Cyber bu

With reference to your request for information, dated 21st July 2016, made under section 1(1) of the Freedom of Information Act, I am writing to inform you of the outcome of your information request.

You asked the following:

- 1. Does your organisation have a cyber abuse or cyber trolling/bullying or social media policy - or a related policy such as Bullying and Harassment or Internet Usage - where cyber abuse or cyber bullying is mentioned? if so can I request a copy?*
- 2. Have any staff at your organisation (names or specific details are not needed) - been disciplined or suspended, or their employment terminated due to anything related to cyber abuse, social media conduct, cyber bullying, internet usage, or bullying and harassment by electronic means?*

Our response:

- 1. Central London Community Healthcare NHS Trust (CLCH) does not have a cyber abuse or cyber trolling/bullying or social media policy (Social Media Policy is currently being drafted).*

CLCH does have an Addressing Bullying and Harassment Policy – promoting dignity at work. However cyber bullying or cyber abuse is not mentioned in the policy.

CLCH does have an Acceptable IT Use Policy – Network access, Email and Internet. At Section 2.6 the policy states:

'2.6. The advantage of the internet and email is that they are extremely easy and informal ways of accessing and disseminating information, but this means that it is also easy to send out ill-considered statements. All messages sent on email systems or via the internet should demonstrate the same professionalism as that which would be taken when writing a letter or fax. You must not use these media to do or say anything which would be subject to disciplinary or legal action in any other context such as sending any discriminatory (on the grounds of a person's sex, race, disability, age, sexual orientation, religion or belief, pregnancy / maternity status, gender re-assignment and marital or civil partnership status), defamatory, or other unlawful material (for example, any material that is designed to be, or could be construed as, bullying or harassment by the recipient). If you are in doubt about a course of action, take advice from your line manager.'

- 2. One employee has been suspended and disciplined for sending an inappropriate email which contravened the acceptable IT use policy.*

This completes our response to your request for information. If you are unhappy with our response, please write to us giving your reasons and we will address them. If you remain dissatisfied you are entitled to appeal to the Information Commissioner:

Customer Contact
Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow SK9 5AF
Tel: 0303 123 1113
http://ico.org.uk/concerns/getting/report_concern_foi

Yours sincerely,

Jonathan Walmsley
Information Governance Facilitator
Central London Community Healthcare NHS Trust