

**Sent via email**

[REDACTED]

[REDACTED]

Our ref: FOI/2016/069

6 June 2016

Dear [REDACTED]

**Information Governance**

Christopher Ward, West Pavilion  
St Charles Centre for Health & Wellbeing  
Exmoor Street  
London  
W10 6DZ

[www.clch.nhs.uk](http://www.clch.nhs.uk)  
[foi.request@clch.nhs.uk](mailto:foi.request@clch.nhs.uk)

**Freedom of Information Act 2000 request: Shifts falling outside *Monitor guidelines***

With reference to your request for information, dated 16 May 2016, made under section 1(1) of the Freedom of Information Act, I am writing to inform you of the outcome of your information request.

**You asked the following:**

1. From 1<sup>st</sup> April to the 30<sup>th</sup> April 2016 how many **nursing staff** shifts fell outside of *Monitor guidelines*?
2. From 1<sup>st</sup> April to the 30<sup>th</sup> April 2016 how many **AHP** shifts fell outside of *Monitor guidelines*?
3. From 1<sup>st</sup> April to the 30<sup>th</sup> April 2016 how many **medical locum** shifts fell outside of *Monitor guidelines*?

**Our response:**

1. 671 Nursing staff shifts fell outside of NHSi (formerly Monitor) Guidelines.
2. 62 AHP Shifts fell outside of NHSi (formerly Monitor) Guidelines.
3. 3 Medical Locum Shifts fell outside of NHSi (formerly Monitor) Guidelines.

This completes our response to your request for information. If you are unhappy with our response, please write to us giving your reasons and we will address them. If you remain dissatisfied you are entitled to appeal to the Information Commissioner:

Customer Contact  
Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow SK9 5AF  
Tel: 0303 123 1113  
[http://ico.org.uk/concerns/getting/report\\_concern\\_foi](http://ico.org.uk/concerns/getting/report_concern_foi)

Yours sincerely,

**Jonathan Walmsley**  
**Information Governance Facilitator**  
**Central London Community Healthcare NHS Trust**